

E-learning and multimedia – from a postal viewpoint

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The Hungarian Post employs approximately 40 thousand staff. Their training and further training has taken place and continues to take place mainly in the form of fulltime, modular training courses, and in the scope of workshops. Since last year the traditional forms of training have been falling into the background, as the number of employees applying for these courses is continuously decreasing.

In spite of these reasons, we are not giving up on traditional training courses, and we are even endeavouring to strengthen them as certain postal jobs are experience-oriented. Related to this the significance of multimedia has come into the foreground, especially the use of film sequences that show the postal technical processes.

In order to reduce training costs we have continuously redeveloped the suitable courses and course material and combined them with distance learning. Our objective in connection with this is for those of our employees who desire to study to obtain as much wide ranging, varied knowledge and information as possible with the help of the electronic study material.

The suitable study material developed by us will also be passed on to the 17 secondary schools in the country that provide specialist postal training.

In my lecture I will take a look at the significance of e-learning and multimedia from the point of view of postal training, at the same time I will present the online e-learning system used at the Hungarian Post and the offline solutions as well.